

Vermont Mental Health Performance Indicator Project

DDMHS, Weeks Building, 103 South Main Street, Waterbury, VT 05671-1601 (802-241-2638)

MEMORANDUM

TO: Vermont Mental Health Performance Indicator Project
Advisory Group and Interested Parties

FROM: John Pandiani
Carol McGranaghan

DATE: May 26, 2000

RE: Services Provided by Emergency Services Programs

This week's PIP is the fourth in a series of overviews of the type and amount of services provided by community treatment programs. This PIP focuses on services provided by Emergency Service programs. The first graph provides a system-wide historical overview (1986 to 1999). The second graph presents a cross-sectional comparison for FY1999. The third graph provides a historical overview for FY1995 through FY1999 for each local program.

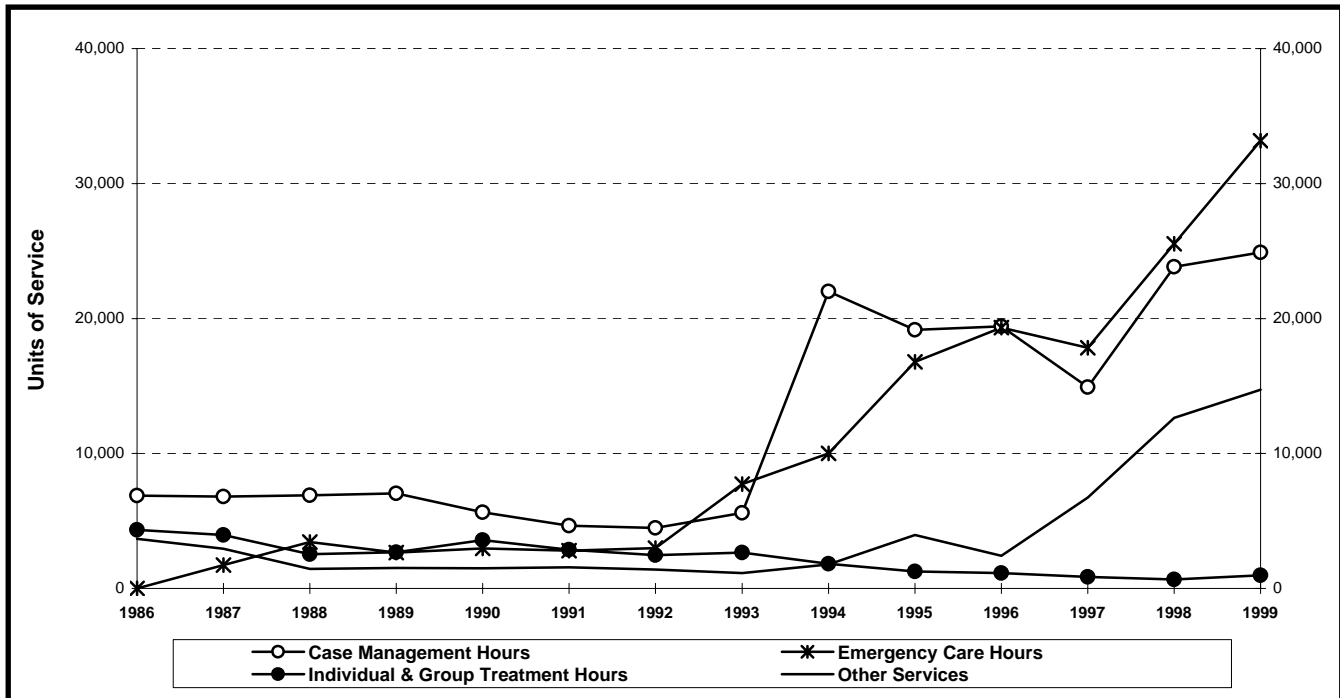
As you will see, Emergency Service programs experienced a great deal of growth between 1992 and 1999 after a decline in the volume of services between 1986 and 1992. The total volume of service provided to Emergency Service consumers decreased from almost 15,000 units of service in 1986 to less than 11,500 in 1992 and then increased to more than 70,000 units of service in 1999.

There were substantial differences in the service reporting categories used by different Emergency Services programs during 1999. Case management services, for instance, accounted for 50% of the units of service reported by Northwest, 60% of the units of service reported by CSAC, and 80% of the services reported by Washington County, but less than 10% of the services reported by Bennington, Chittenden, and Lamoille. Other providers used different reporting categories.

We are not sure if these differences in emergency service reporting represent differences in patterns of service delivery, or administrative differences in service recording and reporting.

We will be very interested in your comments and questions regarding these data. You can reach us at jpandiani@ddmhs.state.vt.us or call 802-241-2638.

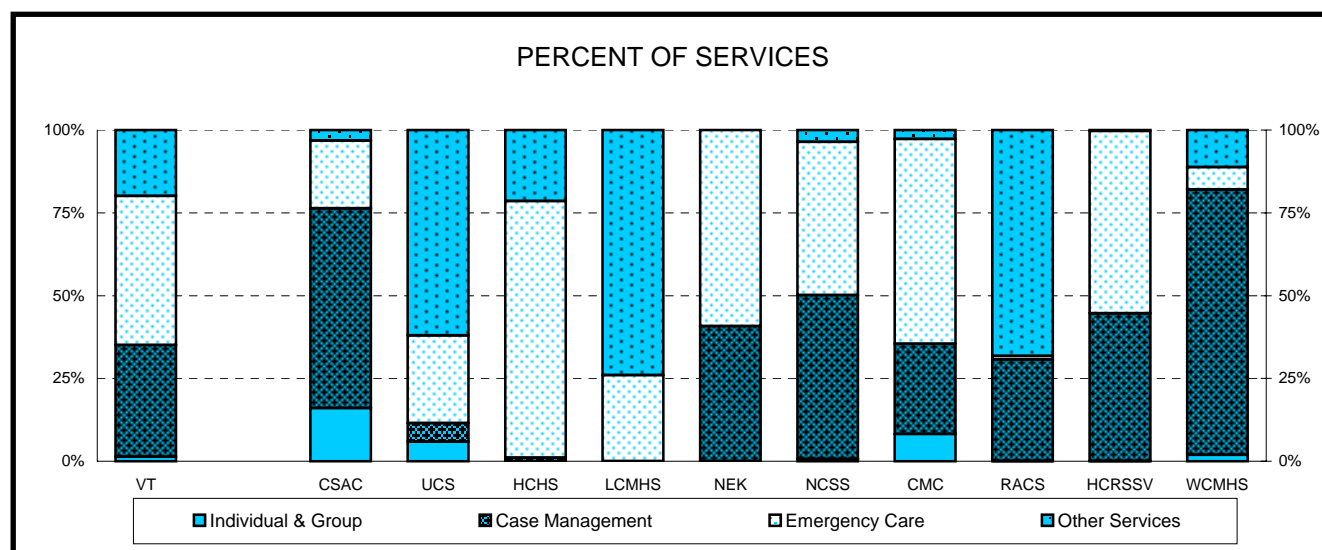
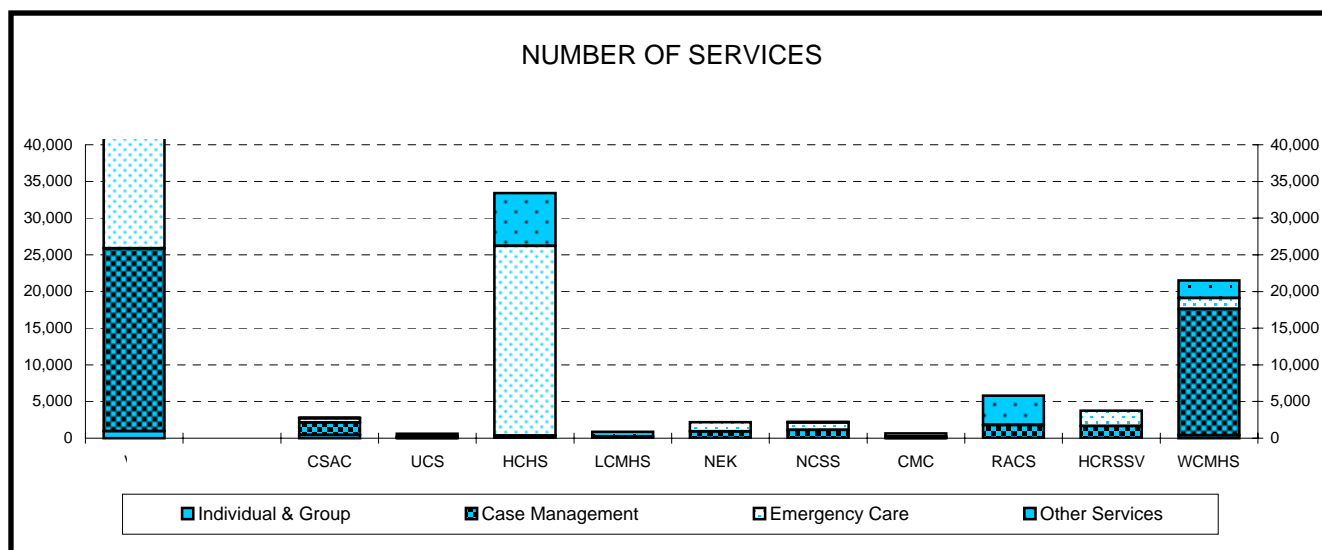
EMERGENCY SERVICES PROGRAMS SERVICES PROVIDED, FY1986 - FY1999



Fiscal Year	Case Management Hours	Emergency Care Hours	Individual & Group Treatment Hours	Other Services	Total
1999	24,902	33,181	980	14,719	73,783
1998	23,838	25,537	676	12,638	62,688
1997	14,908	17,827	864	6,735	40,333
1996	19,426	19,318	1,131	2,422	42,297
1995	19,153	16,783	1,264	3,949	41,149
1994	21,995	10,015	1,836	1,777	35,623
1993	5,593	7,726	2,649	1,134	17,102
1992	4,484	2,993	2,456	1,404	11,337
1991	4,655	2,801	2,862	1,573	11,891
1990	5,653	2,964	3,570	1,497	13,684
1989	7,043	2,649	2,676	1,507	13,875
1988	6,903	3,447	2,527	1,440	14,316
1987	6,801	1,724	3,969	2,936	15,429
1986	6,873	-	4,350	3,665	14,888

Information is based on quarterly service reports submitted by Vermont's community service providers. "Other Services" include chemotherapy visits, diagnosis and evaluation, emergency beds and consultation & education hours.

EMERGENCY SERVICES PROGRAMS SERVICES PROVIDED, FY1999



Region/Provider	Individual & Group Treatment Hours		Case Management/Specialized Rehabilitative Hours		Emergency Care Hours		Other Services		Total
	#	%	#	%	#	%	#	%	
Addison - CSAC	449	16%	1,682	60%	571	20%	89	3%	2,790
Bennington - UCS	36	6%	34	6%	160	26%	374	62%	603
Chittenden - HCHS	8	0%	341	1%	25,886	78%	7,160	21%	33,395
Lamoille - LCMHS	0	0%	0	0%	223	26%	633	74%	856
Northeast - NEK	0	--	895	41%	1,300	59%	1	0.0%	2,196
Northwest - NCSS	15	0.7%	1,104	50%	1,031	46%	81	4%	2,230
Orange - CMC	55	8%	182	27%	414	62%	18	3%	670
Rutland - RACS	5	0%	1,771	31%	64	1%	3,948	68%	5,787
Southeast - HCRSSV	4	0.1%	1,670	45%	2,068	55%	10	0.3%	3,752
Washington - WCMHS	409	1.9%	17,224	80%	1,466	7%	2,405	11%	21,504
Total	980	1%	24,902	34%	33,181	45%	14,719	20%	73,783

Information is based on quarterly service reports submitted by Vermont's community service providers. "Other Services" include diagnosis and evaluation, chemotherapy visits, and consultation & education hours.

EMERGENCY SERVICES PROGRAMS

SERVICES PROVIDED, FY1999

